

Social Tennis Member Conditions

The following guidelines have been introduced to enhance the member experience when participating in social tennis at Chatswood Tennis Club. As of Sunday 25 August 2024, all participants must have a valid membership for eligibility to register as well as participate otherwise management reserves the right to decline your participation.

Conditions of Entry

- Members must register in advance for their nominated social tennis event. Members
 can register via https://www.chatswoodtennis.com.au/social-tennis then click
 through utilising the 'Book Now' button.
 - Alternatively you can utilize the Mindbody Mobile App (search for Chatswood Tennis Centre) and book in your session
- Bookings for social tennis will only be available **up to 7 days in advance**.
- Registrations will be capped for each social tennis event based on the number of courts available.
 - Tuesday PM 12 person capacity
 - Thursday AM 24 person capacity
 - Saturday AM 18 person capacity
 - Sunday AM (Singles / UTR 5+) 12 person capacity
 - Sunday PM (Session #1) 36 person capacity
 - Sunday PM (Session #2) 36 person capacity
- All players **must check-in** with staff upon arrival to confirm their registration and eligibility to participate.
- If you're unavailable to attend, members are to ensure their registration is cancelled online and within 12 hours of the event start time to avoid a recorded 'no show'. Simply log into your Mindbody account > Schedule and Cancel your booking.
- Walk-In registration is only **subject to availability** on the day of the event. Management reserves the right to decline participation if there is no space available.
- Due to popularity, members **can only register for 1 x afternoon social event** on a Sunday, not both sessions.
 - o <u>Note:</u> members will no longer be able to participate across both sessions. EG. Arrive at 1.30pm and continue to play until 4.30pm.
 - Any late arrivals will still need to finish at the allocated end-time of the session.
 - Sunday Singles Social players will be allowed to participate in 1 x afternoon social tennis timeslot
- In the case that capacity has been reached, a system waitlist will allow for an additional 4 x spots to be available. In the case a cancellation is received then the first waitlist person will be notified on whether they would like to take on the vacant spot.
- Casual visitors will no longer be eligible to participate in social tennis.